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EIHAB Human Services Promotes Jennifer Sotalin to Director of Operations

SPRINGFIELD GARDENS, NEW YORK, December 23, 2019 – Jennifer Sotalin has been promoted to Director of Operations at EIHAB Human Services, reporting to the CEO and COO. In this role, Sotalin will ensure the integration of services for individuals, as well as the supervision of residential staff. The position involves overseeing the protection of individual’s rights and the implementation of program plans as recommended by an interdisciplinary team.

“Congratulations to Jennifer Sotalin on her well-deserved promotion,” said **Ahmed Hegazy, CEO of EIHAB Human Services**. “Jennifer has given so much to the agency through her work ethic, her belief in helping others, and her diligent attention to the programs and services for the individuals we serve. We are thrilled to be a part of Jennifer’s career growth.”

Sotalin has flourished in her career since joining EIHAB in 2002. Hired by Ms. Fatma Abboud as an Administrative Assistant, Sotalin worked for five years in administration, then set her sights on working hands-on with those in need. She became a Client Coordinator at Queens Village Day Hab, where she cherished the opportunity to enhance the lives of the individuals the agency serves.

In 2011, Jennifer was promoted to Assistant Program Coordinator and eventually relocated to Springfield Day Hab in 2013. Four years later, she was promoted to Program Coordinator.

“It is an honor to work for an organization that provides services to individuals with developmental disabilities,” said **Jennifer Sotalin, Director of Operations**, adding

that she is very grateful to Ms. Abboud and Mr. Hegazy for believing in her abilities. "Thank you, EIHAB Human Services for the wonderful opportunities for career growth."

Sotalin's role as Director of Operations is multi-faceted. Among many responsibilities, she will also assist the Finance Department in implementing strategic plans, as well as set up policies, goals, objectives, and procedures for day-to-day office functioning. The position involves assisting the organization's financial and budgetary activities to fund operations, maximize investments, and increase efficiency.

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About EIHAB Human Services

EIHAB Human Services is a multi-lingual, multicultural not-for-profit organization serving children and adults with developmental disabilities and behavioral health challenges. EIHAB Human Services began its mission in 1997, providing Case Management services to a population of ten before expanding into a multitude of quality of life enhancement services delivered to hundreds of individuals in New York, New Jersey and Pennsylvania.

EIHAB's philosophy of care supports individual choice, meaningful treatment and restrictive use of psychotropic medications and other procedures. The agency's team of direct support professionals, teachers, therapists, social workers, clinicians and administrators uphold the highest standard of service delivery and a shared vision of exemplary, individual-centered practice.

More information about EIHAB Human Services can be found at www.eihab.org.